



Job Description

1. **Job Title:** Multi Trade – Wet trades
2. **Reports to:** Building Services Team Manager
3. **Responsible for:** Completing High Quality Housing Repairs
4. **Grade:** Trades 2
5. **Job Purpose:**

Candidates need to be able to undertake high quality repairs associated with the maintenance of council housing.

6. **Specific Deliverables:** (what the job is required to achieve)
 - a) To liaise with tenants, diagnose the right repair and complete repairs to a high standard.
 - b) To work safely following the necessary safe systems of work.
 - c) To undertake multiple tasks relating to wet trade repairs including Tiling, Plastering, Mould Treatment, Brickwork and external works. This represents a small portion of duties and is not fully exhaustive.
 - d) To identify, collect and safely use the correct materials, plant, and equipment for the identified repairs.
 - e) To liaise with other technical/support staff to coordinate repairs and provide updates on works completed.
 - f) Any other duties of a similar nature as required.

7. **Key Relationships:**
 - a) Working collaboratively with professional teams (internal and external) on issues affecting repairs.
 - b) Working collaboratively with other operational delivery teams across the organisation, particularly Building Services.
 - c) Working with the tenants during periods when specific works are being undertaken.

Additional information

- a) This role requires a DBS check to be completed before any offer can be made.
- b) The role may require participation on the out of hours call out rota.
- c) The role will require travel across the Babergh and Mid Suffolk operating area, to undertake work in customers' homes and other sites on a daily basis, a full driving licence is essential.
- d) Essential power tools and a vehicle will be provided exclusively for work use.



PERSON SPECIFICATION Multi trade – Wet trades

The Person Specification focuses on the knowledge, skills, experience and qualifications required to undertake the role effectively.

REQUIREMENTS	MEASURED BY:
The postholder must be able to demonstrate:	A Application form I Interview T/P Test/Presentation
EDUCATION/TRAINING <i>(Academic, vocational/professional and other training)</i>	
<ul style="list-style-type: none"> • NVQ Plastering Level 1 or 2 • NVQ Bricklaying Level 2 	A A
KNOWLEDGE & EXPERIENCE <i>(e.g. report writing, office experience, Microsoft office)</i>	
<ul style="list-style-type: none"> • A sound knowledge of construction practice and related trade technology. • Awareness of Health and Safety at Work Act, practice and responsibility. • Computer literate and able to use email and mobile devices. • Ability to maintain accurate work records. • Ability to diagnose and effect the most cost-effective repair solution. • Previous experience of domestic responsive property repairs. 	I I I I I A
SKILLS/ATTRIBUTES <i>(e.g. communication, interpersonal, decision-making, problem-solving, team player, reliable)</i>	
<ul style="list-style-type: none"> • Ability to communicate well with tenants, colleagues and supervisory staff. Understands and practices good customer care. 	I

BEHAVIOURS	
Behaviours will be tested at interview against the Council's values (further detail below)	
Empowering, valuing and developing our people	I/TP
Valuing our customers	I/TP
Being open and honest	I/TP
Taking ownership	I/TP
Being ambitious	I/TP
EQUALITY AND DIVERSITY	
Considers and shows respect for the opinions, circumstances and feelings of colleagues and members of the public, no matter what their position, background, circumstances, status, appearance and whether they are one of the protected characteristics covered by the Equality Act 2010 (Age, Disability, Gender Reassignment, Marriage and Civil Partnership, Pregnancy and Maternity, Race, Religion or Belief, Sex or Sexual Orientation).	A/I



Our Values

...we believe in



OUR CUSTOMERS

BEING AMBITIOUS

TAKING OWNERSHIP

BEING OPEN and HONEST

OUR PEOPLE



We empower, value and develop our people to work together as one dynamic and efficient team.

We care about delivering high quality, customer-focused outcomes with our communities and partners.

We are open, transparent and truthful.

We take pride in our work and take responsibility for our actions.

We are ambitious, inspiring our communities, taking pride in our places and striving for excellence.